

14 June 2024

Dear Valued Customer,

In 2017, BSN medical Ltd was acquired by Essity (formerly SCA Hygiene). Essity, is a leading global hygiene and health company dedicated to improving well-being through innovative and sustainable products and solutions.

We are now entering the next step of the integration and on September 1st, 2024, we will complete the legal transfer of business from BSN medical Ltd to Essity UK Ltd.

At the same time, in line with our commitment to providing exceptional customer service and ensuring the best possible outcome for you, we are also rolling out a **new digital platform, which includes an SAP upgrade.**

What does the legal transfer mean for you?

- Essity UK Ltd will be your sole supplier for products from BSN medical Ltd and TENA. Due to logistic requirements the shipments will remain separate.
- Starting from September 1st, Essity UK Ltd will issue invoices for all shipments of goods, payment for these invoices should be made to Essity UK Ltd.
- BSN medical Ltd will continue to invoice you for all goods shipped prior to September 1st. Please continue making payments to BSN medical Ltd for invoices issued by BSN Medical Ltd using your existing vendor/ supplier account details.

Action needed: If Essity UK Ltd is not already set up as a supplier in your system, please create the necessary set up effective from **28th August**. This will ensure your orders are processed without delays.

Essity contact and ordering details	
Official company name	Essity UK Ltd
Address	Southfields Road, Dunstable, Bedfordshire LU6 3EJ
VAT number	GB 600 4331 06
Company number	03226403
Account receivables contact data	accrec.gb@essity.com
Bank details: Account Name	Essity UK Ltd

Bank Account Number	88516019
Sort Code	40-63-84
IBAN	GB52BNPA40638488516019
Swift	BNPAGB22
Currency	GBP
Essity GLN for EDI	5010195000001
Customer Service	orders.uk@essity.com

What does the new digital platform/ SAP upgrade mean for you?

To support the upgrade, we will be implementing a temporary cut-off date for orders.

Action needed: To secure deliveries before the upgrade, the last date for orders are:

JOBST® garments 17:00, 20th August
All other products 17:00, 23rd August

We will resume taking purchase orders, **in the name of Essity UK Ltd from 28th August**, these will be subject to a short delivery delay.

For **EDI orders** please do not transfer files from 23rd August 17:00 until 2nd September 08:00.

We understand this may cause some inconvenience, and we sincerely apologise for any disruption this may cause. Our team is committed to completing the upgrade efficiently and resuming normal delivery operations as quickly as possible.

Thank you in advance for your support. We look forward to working closely with you to ensure a smooth and successful transition.

If you have any questions, please do not hesitate to contact our customer service team on 0345 122 3600 or orders.uk@essity.com

Kind regards,



Karen McNamara
Business Director UK&I
Health & Medical